



University of Arizona–College of Humanities Study Abroad Program for Adult Learners

April 2018 in Provence

Below are frequently asked questions that you may have regarding the trip.

- How do I **sign up**?
 - IAU Registration can be found here: <https://iaufrance.org/universityofarizona2018>. IAU will communicate your registration to the University of Arizona.
- Whom do I **contact** if I have questions about the trip?
 - Please contact William Hoffacker (whoffacker@email.arizona.edu or 520-626-5711) or Arianna Zabriskie (Arianna.zabriskie@iaufrance.org or 800-221-2051) with any questions.
- What **costs** are included/not included?
 - The inclusions can be found at the following link and below: <https://iaufrance.org/universityofarizona2018>
 - Program fees include hotel accommodations (options 1+2), continental breakfast every day (options 1+2), two group lunches, two evening meals, transportation and entrances to all scheduled cultural activities (unless otherwise noted), access to IAU facilities, and 24/7 emergency support.
 - Passport and visa fees (if applicable), transatlantic airfare, meals not listed above, international insurance, and airport transfers are **not** included in the program fees.
 - An additional required \$250 donation to the Humanities Seminars Program and College of Humanities is separate from the program fees.
- How much do you estimate the trip is going to cost me?
 - Program fee + \$250 donation
 - Transatlantic airfare: Roughly \$1,200 - \$1,500
 - Meals: Roughly \$500 (*Depends on individual spending*)
 - Miscellaneous Expenses: Roughly \$500 (*Depends on individual spending*)
- Do you arrange **air transportation**? No.
 - Where do I fly to? We recommend that you fly into Marseille-Provence airport (MRS) or Paris Charles de Gaulle (CDG) and then take the TGV train to Aix-en-Provence.
- I'm interested in the **soccer game**:
 - How much does it cost?
 - About 60-90 euros for the ticket plus 50 euros minimum for transportation.
 - Do I have to pay now? **No.**

- How do I get from my international **arrival city to Aix**?
 - Air to Marseilles
 - How and where do I get the **bus**? How much does it cost? How often does it come? Where is the nearest stop to the hotel? How long does it take?
 - How and where do I get a **taxi**? How much does it cost? How long does it take?

Shuttle link: <http://www.marseille-airport.com/access-car-parks/access/bus/aix-en-provence>

There is a navette (shuttle) that runs from the airport right to downtown Aix (Gare Routière). It runs every half-hour for most of the day. You simply walk out of the main terminals and look for a large blue bus (you can't miss it!). You can buy your tickets on the bus in cash (small bills only) or at the ticket counter with a card. There are then cabs at Gare Routière when you arrive that can take you to the Aquabella, or you can walk (about 20 minutes), depending on the weather and your luggage.

Taxi link: <http://www.marseille-airport.com/access-car-parks/access/taxis>

If it is easier, you can secure a taxi right outside the main terminals. There is always a line of them waiting, and they are about 60 euros to town. You can also book a cab in advance.

- Train from Paris: Take TGV train from Paris Charles de Gualle or Gare de Lyon to Aix-en-Provence TGV Station.
 - The navette (shuttle) runs from the TGV station to Aix (Gare Routière) every half-hour as well. If coming in from Paris, you will need to exit the train (quickly), go up the elevator, cross the tracks, and go down into the main terminal. You can then follow the signs to the navette pickup (at the end of the terminal and down the elevator). You can purchase your tickets at the ticket counter in the terminal or directly on the bus (small bills only). There are then cabs at Gare Routière when you arrive that can take you to the Aquabella, or you can walk (about 20 minutes), depending on the weather and your luggage.

If it is easier, you can secure a taxi right outside of the train station when you arrive. You simply walk through the sliding doors (do not cross the tracks), and you will find a taxi line. It is about 40 euros into town.

- Whom do I call if my **luggage** is lost or my arrival is delayed?
 - You should call your airline directly. The staff at luggage services (next to the baggage area) can assist you, or you can go to the nearest Info Desk. Luggage should be sent to the Hotel Aquabella if it will arrive during your stay.
- Is **insurance** included? Required?
 - Insurance is not included in the program fee but is required.
 - We suggest enrolling in the following coverage offered by the UA Alumni Association: <https://select.travelinsure.com/?pcode=32152>

- **How do I reserve?**

- How do I pay?
- Whom do I pay
- When are the payments due?

Note that you will need to make multiple payments per person: Two to IAU (deposit and remaining balance) and one to the College of Humanities through the UA Foundation.

To make a payment to IAU via credit card, visit the IAU Payment Portal, select "Other Payment," and in the description list write, "UA COH Adult Study Abroad 2018." Proceed through the payment steps. You will do this to make the initial \$500 deposit and then again for the remaining balance if you choose to pay via credit card. A list of all IAU payment options can be found [here](#).

IAU Payment Portal: <https://iaufrance.org/payment/makepayment>
IAU Payment Options : <https://iaufrance.org/admissions/payments>

Follow the link below to make your \$250 donation to the UA Foundation that will go to the Humanities Seminars Program and the College of Humanities. Please note that this is separate from the IAU payments.

UA Foundation Portal:
<https://www.uafoundation.org/netcommunity/page.aspx?pid=493&fid=RA4Oatbtyow%3d&fdesc=ac7QUOasgUG2z%2biJIOjUX2L9DgaVciJ2LZeVKPkctel%2fVLMBThDRtlolZiATQXeh>

- What is the **cancellation** policy?

- The following refund schedule will apply to the fees paid by participants:
 - 30 days or more prior to program commencement date: full refund of all fees less the \$500 nonrefundable program deposit.
 - Within 30 days of program commencement date: 75% of program fee less the \$500 nonrefundable program deposit.
 - As of program commencement date or after: no refunds

- How many people are on the trip?

- Approximately 15-20

- Is there a **waitlist**?

- Not as yet – participants will be notified if a waitlist is established.

- Where do I find a detailed **itinerary**?

- Details can be found here: <https://iaufrance.org/universityofarizona2018>

- What is **IAU**?

- The Institute for American Universities (IAU) is a nonprofit organization of higher learning that was founded in 1957 in Aix-en-Provence, France. The mission of the Institute for American Universities is to provide excellence in international education, inspire intercultural awareness, and prepare students for success in a global community through the study of European and Mediterranean history, languages, cultures, and contemporary issues.

- Are the lectures required? **No.**
- Will Dr. Durand and Dr. Compitello be lecturing? **Yes.**
- Do you have a **list of books** I can read or videos I can watch prior to the trip?
 - This will be provided to you about 60 days prior to the trip.
- What is the **activity level** of the trip?
 - How much walking will there be in a day?
 - The hotel is within a five-minute walk of the classroom space for lectures. Private coach transportation will be provided for all major site visits. There will be some walking at the different destinations and for city tours, but frequent breaks will be included.
 - What kind of **terrain** will we be walking over?
 - The terrain is primarily cobblestone with minor incline at certain points.
- Where is the **hotel** located?
 - The hotel is within a 5 minute walk of the classroom space for lectures.
 - I'm traveling solo. Do you arrange shares?
 - IAU does not arrange shares, but participants can coordinate to share a room if they would like and should notify IAU upon registration.
 - Is there an elevator in the hotel? How many stairs?
 - There is an elevator. The number of stairs depends on the floor, but it is minimal.
 - Does the hotel have wi-fi?
 - Yes
 - Can I use my cell phone to call home?
 - You should contact your cell-phone provider before departure to enroll in an international plan.
 - You are encouraged to download WiFi messaging services (ex: WhatsApp) to communicate as well.
 - Is breakfast included?
 - Yes (options 1+2)
- I have **dietary** restrictions. Can I find things to eat?
 - Aix has a rich variety of restaurants, so most dietary restrictions can be accommodated. However, you are responsible for disclosing these restrictions to IAU and should contact Arianna Zabriskie with any concerns well in advance of departure.
- What is the **smoking policy** on the trip?
 - Smoking is not permitted at the hotel, in IAU facilities, or on any scheduled group activities.
- Should I bring some **euros** with me? Where can I change money?
 - Yes, you are encouraged to bring roughly 250 euros with you. You can purchase euros from your bank ahead of departure or exchange/withdraw funds at the airport. However, the rates at the airport will be much higher than at your home bank. Once in Aix, you can withdraw money at local ATMs. Foreign transaction fees may apply.